



H₂O Innovation & CAWST are looking for a: VOLUNTEER TECHNICIAN – SUPPORT & IMPLEMENTATION

Volunteer Role Descriptions:

The **Volunteer Technician – Support & Implementation** will be travelling to **Zambia** for a period of **2 weeks** in order to support a community with computer basics where there are limited internet connectivity and no server. The candidate will help the partner organization develop practices for jointly managing files, implement cloud storage and antivirus options, and update computers.

Approximate Travel Timing:

November 2019.

Responsibilities:

- 🌐 Develop guiding documents and train partner on:
 - How to manage jointly-used files and do backups;
 - How to implement a cloud storage option;
 - Affordable antivirus options;
 - General computer upkeep, such as regular checks and updates.
- 🌐 Work with a partner to develop plans for IT management including:
 - Identifying a local service provider to provide ongoing support;
 - Setting up and negotiating service provider contracts and terms.
- 🌐 Share volunteer experience, learning and inspiration with friends, family, and colleagues.

Qualities & Criteria's Desired:

- 🌐 Fluent in English;
- 🌐 Mentorship and Coaching skills;
- 🌐 Adaptable in response of different living conditions and ways to approach a task;
- 🌐 Strong knowledge and skills with computers (perhaps you've been called a "whiz" at some point, but you don't necessarily need to work in IT);
- 🌐 Experience implementing new technology tools;

- 🌐 Cultural humility and cross-cultural experience is a must;
- 🌐 Able to manage ambiguity;
- 🌐 Willing to act as an ambassador for CAWST and H₂OInnovation;
- 🌐 Previous travel experience is an asset;
- 🌐 Previous volunteer experience is an asset.

Ready to make a wave?

The candidate must send the following application requirements documents to cawst@h2oinnovation.com

- 🌐 CV / Resume that shares relevant experience to the position
- 🌐 Please respond to the following questions in a word document (word limit: 400 per question):
 - What has motivated you to apply for this volunteer opportunity?
 - Tell us about what makes you a good fit for the role and qualifications. Please include your cross-cultural or volunteer or travel experiences.
 - In what ways do you think working in a different culture and country would be challenging? In what ways do you think working in a different culture and country would be rewarding?
 - How will you prepare for this experience?
 - How would you approach sharing your experience with others and the responsibility of being an ambassador for H₂O Innovation and CAWST?

About CAWST

CAWST's vision: A world where people have the opportunity to succeed because their basic water and sanitation needs have been met.

CAWST's mission: Provide technical training and consulting, and act as a centre of expertise in water and sanitation for the poor in developing countries.

For more information, visit <https://www.cawst.org/about/visionandmission>