



CANCEL SERVICE REQUEST

Our Field Technician will be at the service address on the cancel service date requested, between the hours of 8:00 a.m. and 5:00 p.m. If a new customer has called to request service at this address, the Service Worker will leave the water on and will take a meter reading for billing purposes. Otherwise, the service will be turned off.

Once the account is finalized during the billing period of your move out date, a final billing statement will be mailed to your forwarding address. **A forwarding address is required to cancel service.**

District and/or Neighborhood: _____

I _____ (CUSTOMER) request to cancel my water

service with H2O Innovation at _____ (SERVICE ADDRESS)

On _____ (MOVE OUT/CANCEL SERVICE DATE).

Forwarding address (MAILING ADDRESS FOR FINAL BILL):

Phone Number: _____

Customer's Signature

Date

H2O Innovation - Trusted Utility Partners
P.O. Box 691008
Houston, TX, 77269
Phone/Fax: 281-355-1312
Email: customerservice@h2oinnovation.com