



NOVEMBER 2022

# GLOBAL RESEARCH AND SCIENTIFIC SERVICE

## AS SELLING TOOL

**h<sub>2</sub>O** innovation Specialty Chemicals Group

**Piedmont**

**GENESYS**

**PWT**<sup>TM</sup>

**DISTRIBUTOR SUMMIT**

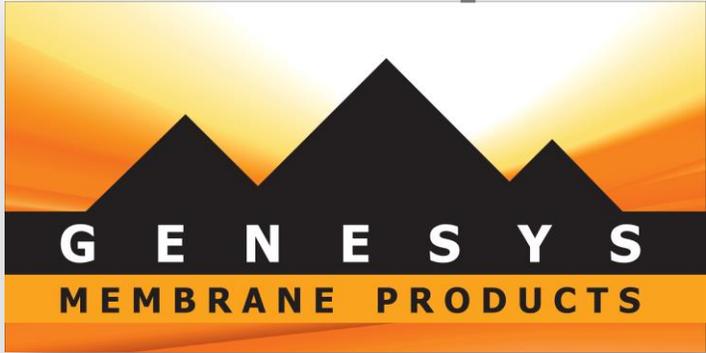
NOVEMBER 13-17, 2022



Madrid-Spain

California-USA

Manchester-UK



# Global Research and Scientific Service ONE – GLOBAL – TEAM



## Madrid-Spain



Javier Rodriguez



Nuria Peña



Victoria Velasco

## California-USA



Sara Alves



Gregory Sato



CJ Evangelista

## Manchester-UK



Max Fazel



Mike Sinfield



Amit Sankhe



# Specialty Chemicals Factory (California)

- **Location: Vista – California (USA)**
- **Founded in 1998, acquired in 2009 by H2O Innovation**
- **Dendrimer synthesis process**
- **R&D facility - Product development**
- **Laboratory → Autopsies and cleaning studies**



# Specialty Chemicals (UK)

- **Founded in 2000, Acquired in 2019 by H2O Innovation**
- **R&D facility - Product development**
- **QC Laboratory**
- **March 2022 → Doubled in size to 30,000 ft<sup>2</sup> with capacity to produce 1,000 tons/year of powder cleaners**



# R&D Centres (UK and USA)

- **RO Pilot plants**
- **Membrane Cleaning Rig**
- **Flat sheet test rigs**
- **Wet laboratory**
- **Team of research chemists and product developers**
- **Published Technical Research Papers (around 80)**



# RESEARCH AND PRODUCT DEVELOPMENT



Lab  
Synthesis  
and  
blending



Extensive  
Testing



Membrane  
Compatibility



# Scientific Services (Genesys – Madrid – Spain)



- **Founded in 2001**
- **Analytical support and forensics service**
- **>1.700 autopsies completed**
- **Membrane Cleaning tests**
- **Autopsy RO/UF**
- **Autopsy cartridge filters**
- **Pre-treatment Evaluation**
- **Deposit/foulant identification**
- **Research & New Product Testing**
- **Technical Research Papers**



**ALADYR AWARDS 2022**  
**RESEARCH CENTER OF THE YEAR**  
**GENESYS LAB MADRID**



# Global Research and Scientific Service

## Main objective



**Development of the best quality and sustainable products**

**Continuous improvement of the service**



# Global Research and Scientific Service as a sales tool

A good service means **benefits** for customers



Clients benefits mean **profit** for our companies

**QUALITY AND  
EFFICIENT  
PRODUCTS**

**TECHNICAL  
SUPPORT**

**RESEARCH AND  
PRODUCT  
DEVELOPMENT**

**SCIENTIFIC AND  
FORENSICS  
SERVICE**



# Global Scientific Service as a sales tool

- ✓ Best way to demonstrate **cleaners and flocculants efficiency**
- ✓ Technical advice / support → **Added value to chemicals sales**
- ✓ Plants failure resolution → **Faithful clients**
- ✓ Contact with potential clients → **Key Accounts**



# Global Scientific Service

## Science

- ✓ Analyses and tests based on standard methods.
- ✓ Technical papers & technical presentations in national and international congress
- ✓ Cooperation with Universities and Research Centres.

## Service

- ✓ Service to H<sub>2</sub>O Group
- ✓ External Service for no clients.
- ✓ More than 10,000 samples, including more than 1,700 autopsies from all over the world.

Personalized tests

Personalized attention



# Quiz time

To which laboratory can membranes be sent for **cleaning tests service**?



# Samples range

Water analyses and tests	<ul style="list-style-type: none"><li>•RO projection analyses, cooling systems</li><li>•Particle counting, jar-tests</li></ul>
Membrane analyses	<ul style="list-style-type: none"><li>•Diagnosis of mbne failures (RO, UF), cleaning tests</li><li>•Autopsies: Level I, level II, level III and level IV.</li></ul>
Filter analysis Cartridge / SDIs	<ul style="list-style-type: none"><li>• Information about the particles suspended in water</li><li>• SEM-EDX, ATR-FTIR, ...</li></ul>
Fouling / deposits	<ul style="list-style-type: none"><li>• LOI: Percentage of organic and inorganic content</li><li>• SEM-EDX, ATR-FTIR, etc.</li></ul>
Chemical products	<ul style="list-style-type: none"><li>• Quality control</li><li>• Density, pH, active component, etc.</li></ul>
Others	<ul style="list-style-type: none"><li>• Pipes and metallic probes (corrosion diagnosis).</li><li>• Filtration media</li></ul>



# Analytical techniques

## Ionic chromatography



pH-meter



Particle counter



Volumetry



Conductivimeter



Spectrophotometer



Turbidimeter



# Analytical techniques



SEM-EDX



ATR-FTIR



XPS/ESCA



TENSIOMETER



THERMOGRAVIMETRY

## Others:

- LC/OCD
- GC/MS
- Confocal microscopy
- 3D microscopy



# Analytical tests range



Membranes tests rigs

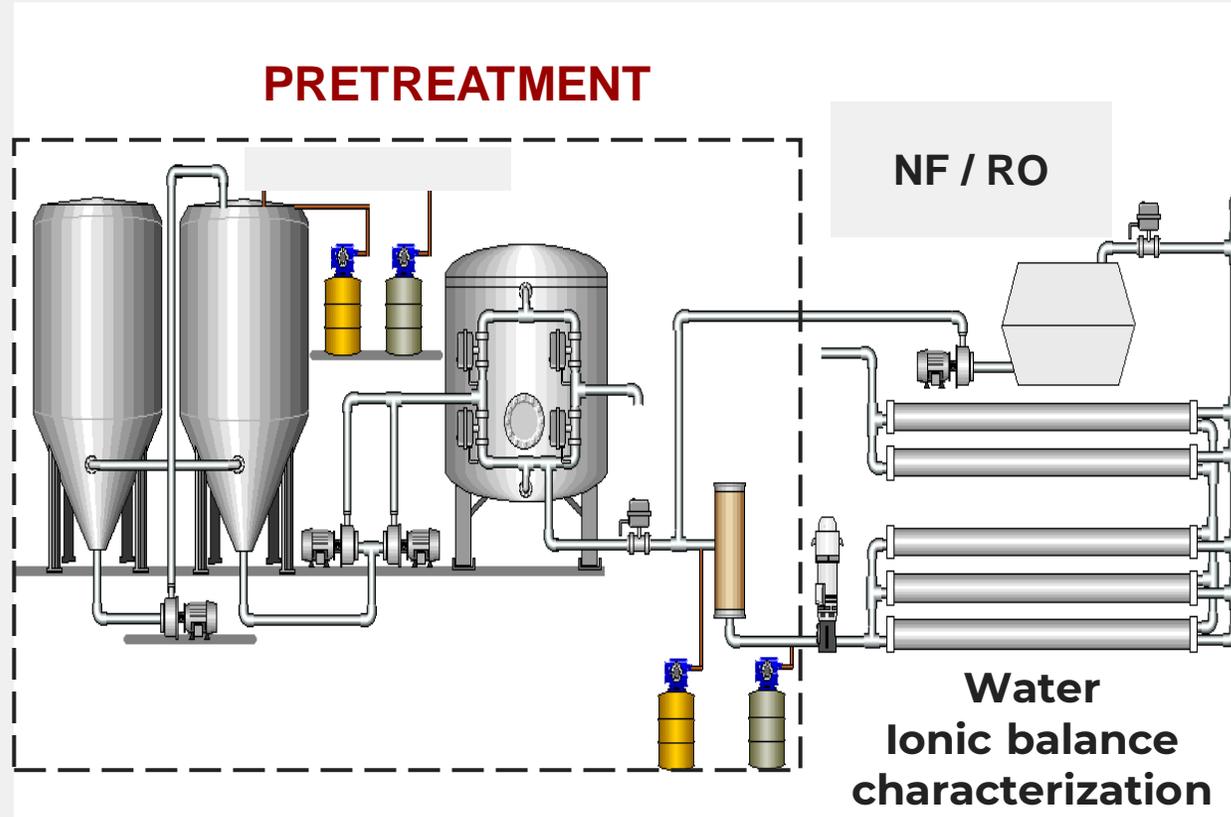


Cartridge filters cleaning rig



Jar-test  
Disinfection  
Filtration tests

Physical-  
chemical  
treatment  
optimization

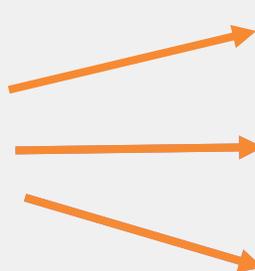


Cleaning  
procedures  
optimization

**MEMBRANE  
AUTOPSIES  
(OI / NF/ UF)**

Foulant /  
damage  
identification

Suspended  
matter  
identification



Cartridge filters  
analyses

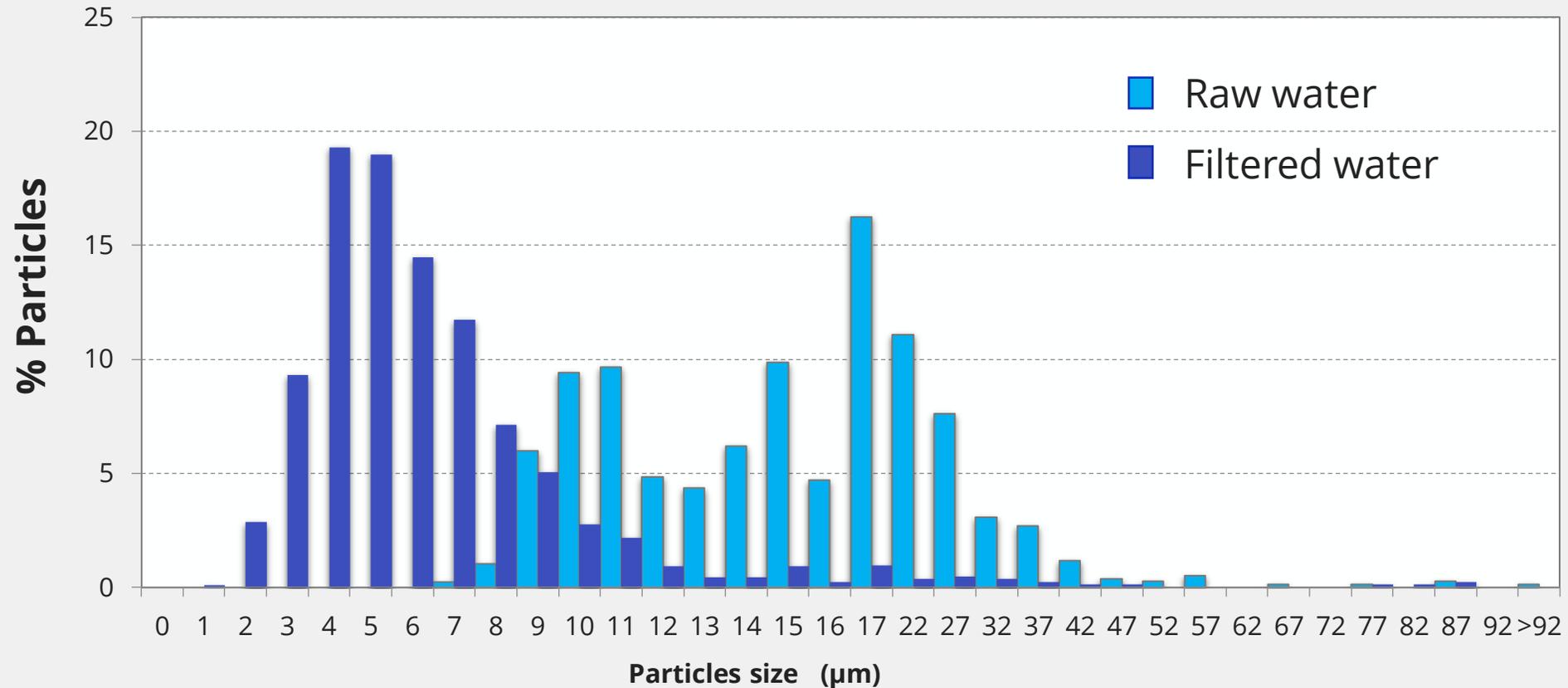
SDI filters analyses

Particles size  
distribution



# Particles size distribution

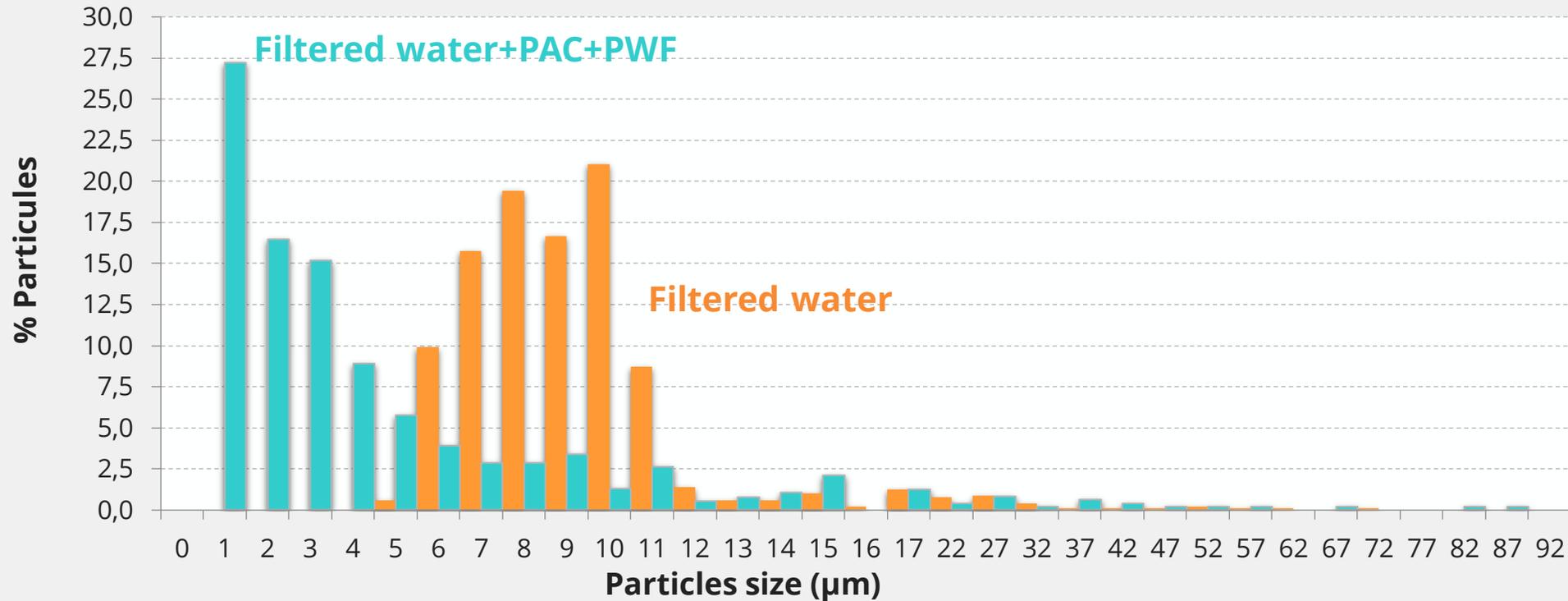
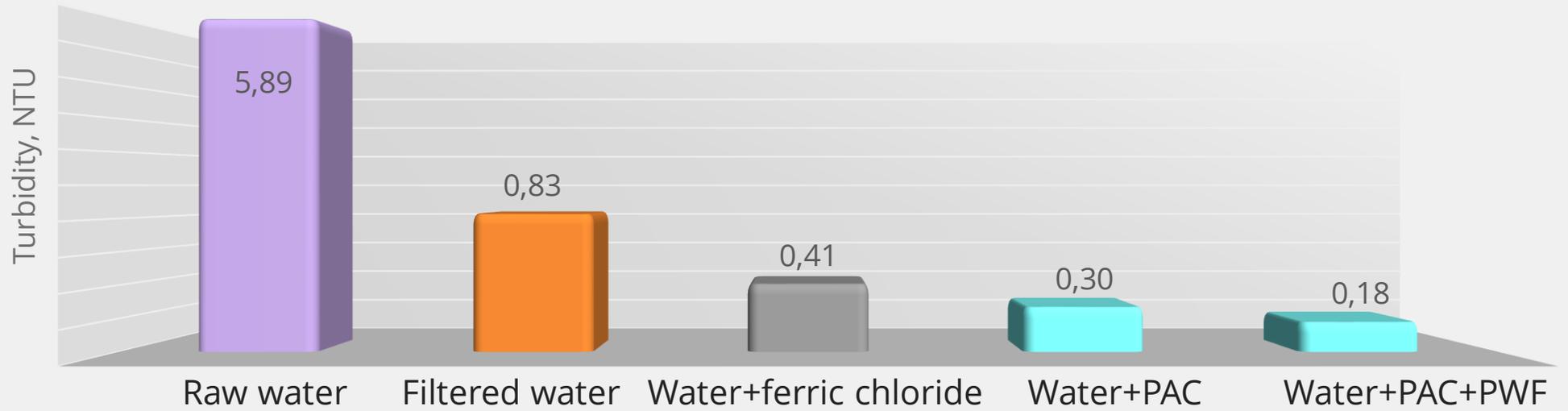
## Filtration efficiency Filter size selection



Size range (µm)	≤ 50	≤ 20	≤ 10	≤ 5	≤ 2	≤ 1	Turbidity, NTU
Raw water	98.8	83.6	16.7	0.0	0.0	0.0	5,89
Filtered water	99.5	98.2	91.7	50.6	3.0	0.1	0,66

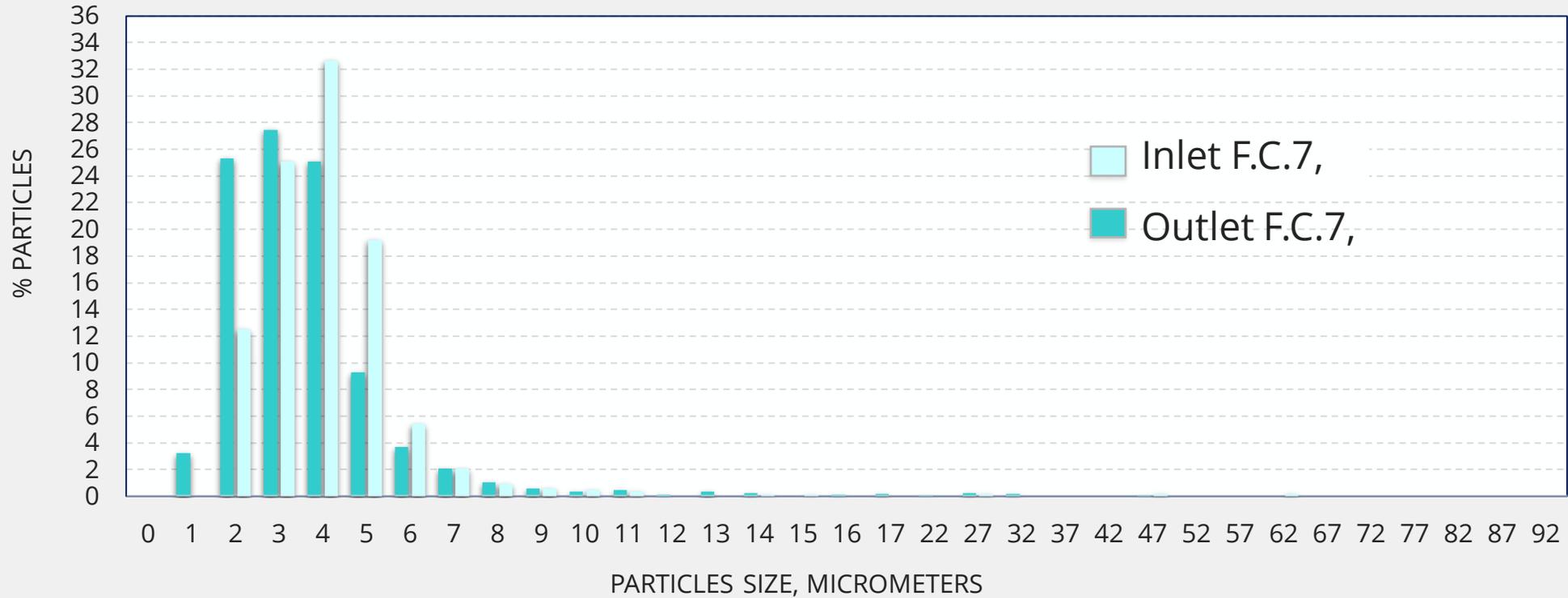


# Pretreatment optimization



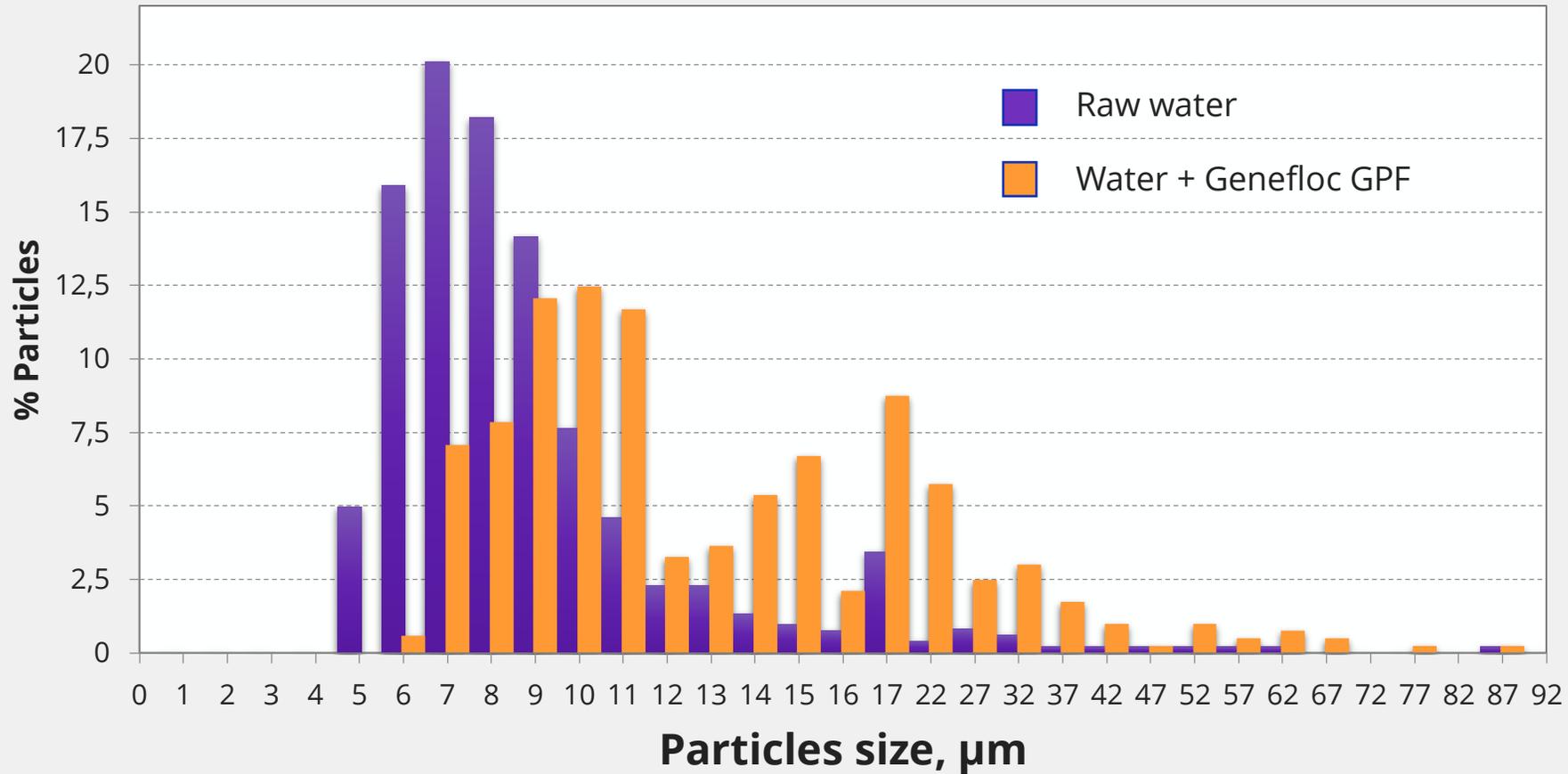
# Particles size distribution

# Filtration efficiency Filter size selection

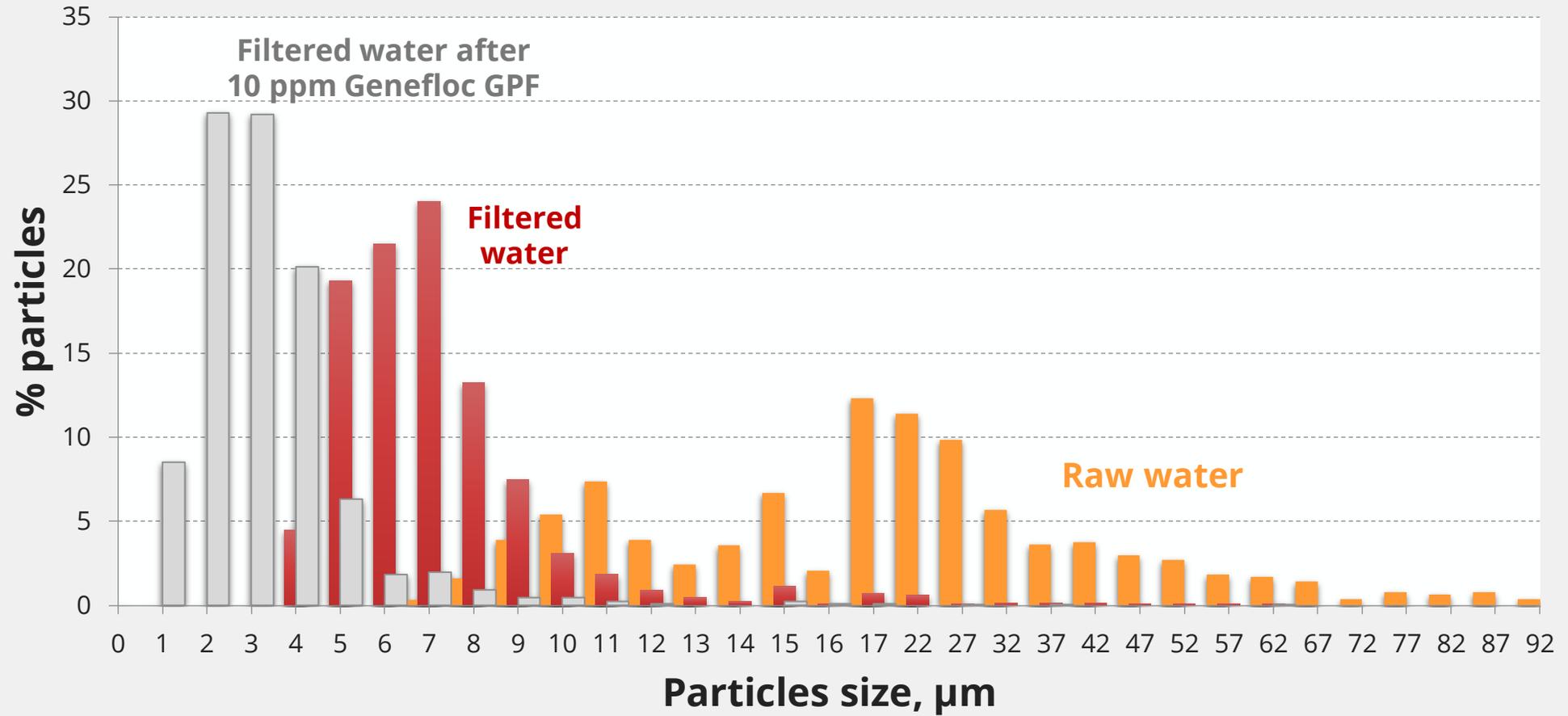


Size range (µm)	≤ 90	≤ 50	≤ 25	≤ 10	≤ 5	≤ 2	≤ 1	Turbidity, NTU	Number of particles/mL
Inlet F.C.7	100	99,8 %	99,4 %	98,9 %	89,4 %	12,5 %	No detected	0,60	9.927*
Outlet F.C.7	100	100	99,5 %	98,0 %	90,3 %	28,5 %	3,2 %	0,55 (-8%)	9.490* (-4%)

# Particles size distribution Jar-test



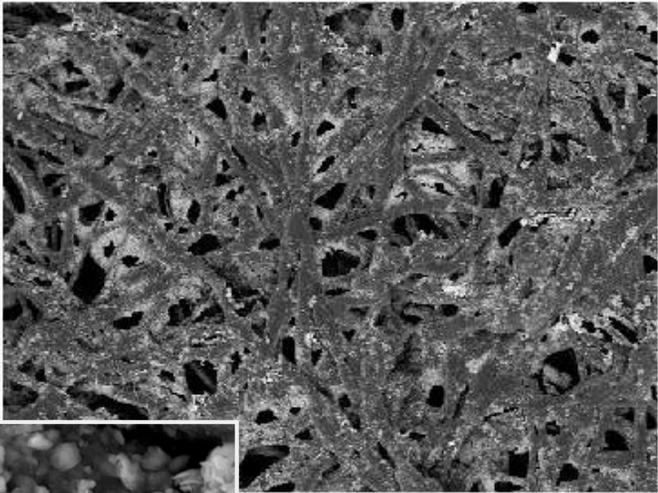
# Particles size distribution **Jar-test**



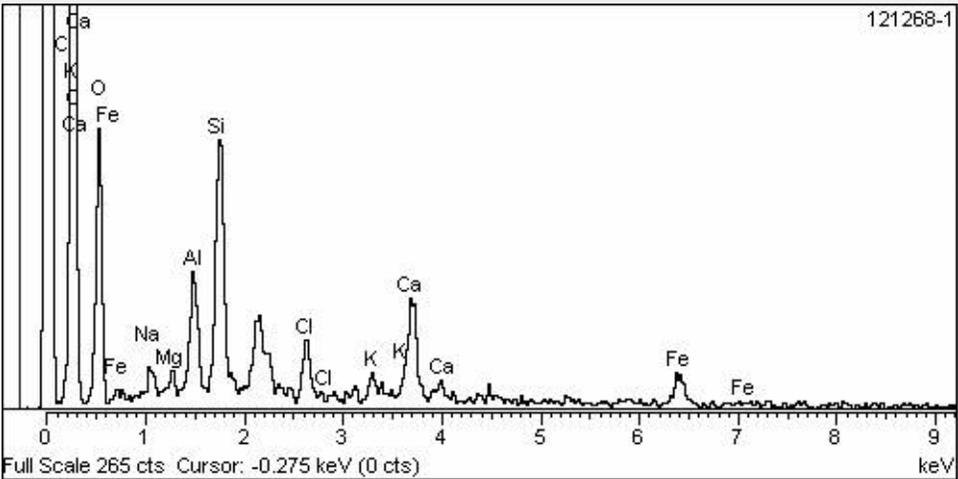
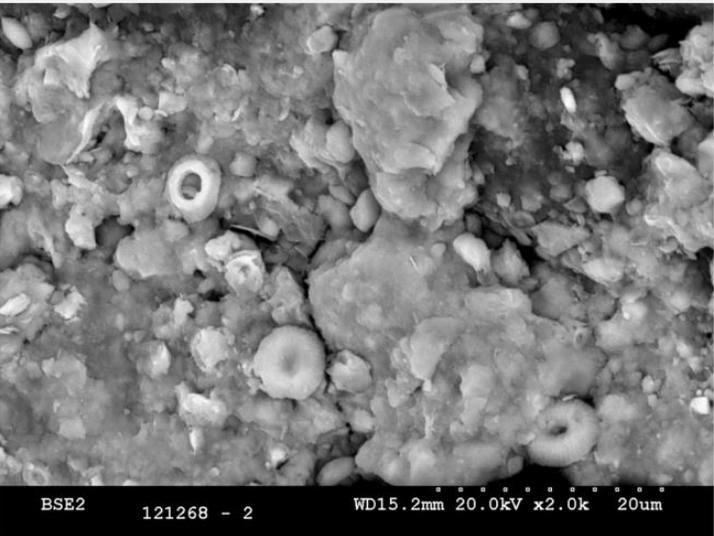
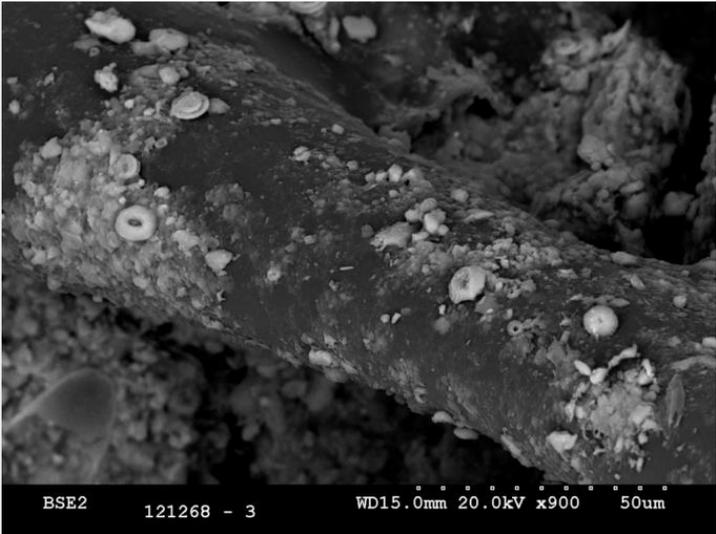
# Suspended matter identification: **Cartridge filters**



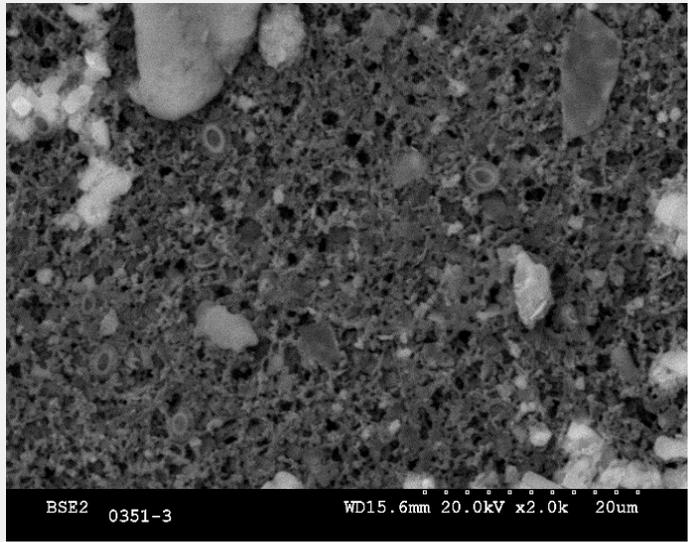
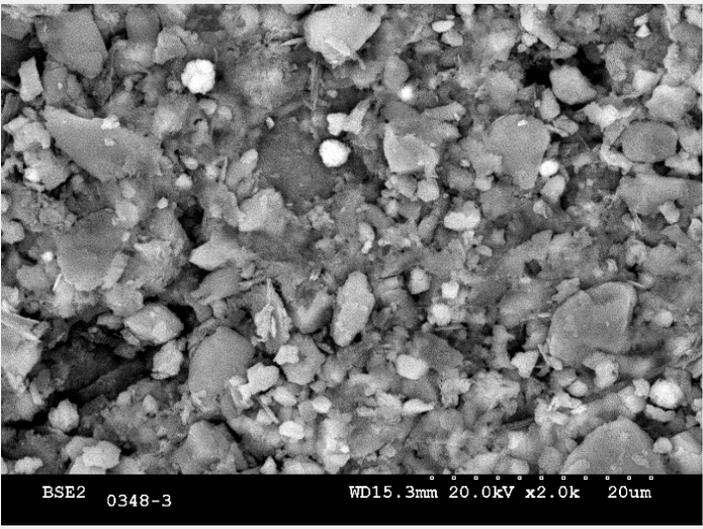
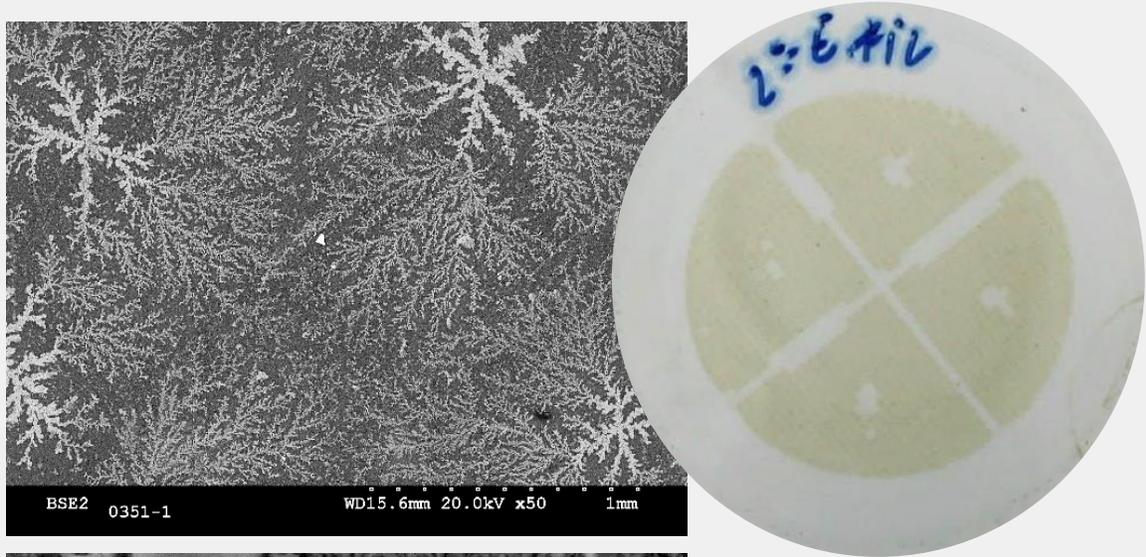
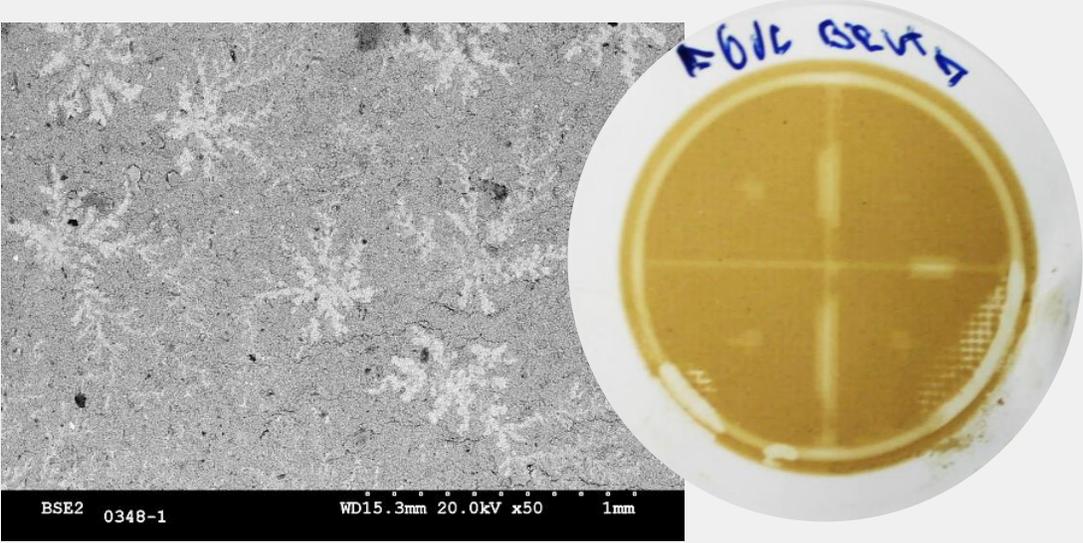
# Suspended matter identification: Cartridge filters



Electron Image 1



# Suspended matter identification: SDI filters

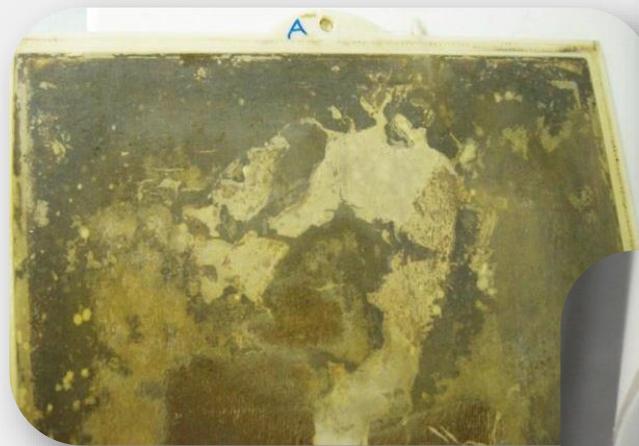


# Quiz time

Which is the main analytical technique available in our service to analyze **water ions** for antiscalant selection?



# MEMBRANE AUTOPSY



# MEMBRANE AUTOPSY

## RO-NF

## UF

RO Autopsy level I	<ul style="list-style-type: none"> <li>External Inspection</li> <li>Internal Inspection</li> <li>Fouling identification</li> </ul>	Report delivery: 2 weeks from membrane reception
RO Autopsy level II	<ul style="list-style-type: none"> <li>External Inspection</li> <li>Internal Inspection</li> <li>Fouling Identification</li> <li>Performance parameters</li> <li>Integrity tests</li> </ul>	Report delivery: 3 weeks from membrane reception
RO Autopsy level III	<ul style="list-style-type: none"> <li>External Inspection</li> <li>Internal Inspection</li> <li>Fouling identification</li> <li>Performance parameters</li> <li>Cleaning tests</li> </ul>	Report delivery: 4 weeks from membrane reception
RO Autopsy level IV	<ul style="list-style-type: none"> <li>External Inspection</li> <li>Internal Inspection</li> <li>Fouling identification</li> <li>Performance parameters</li> <li>Integrity tests</li> <li>Cleaning tests</li> </ul>	Report delivery: 4 weeks from membrane reception

UF Autopsy level I	<ul style="list-style-type: none"> <li>External Inspection</li> <li>Internal Inspection</li> <li>Fouling identification</li> </ul>	Report delivery: 2 weeks from membrane reception
UF Autopsy level II	<ul style="list-style-type: none"> <li>External Inspection</li> <li>Internal Inspection</li> <li>Fouling Identification</li> <li>Integrity tests</li> </ul>	Report delivery: 3 weeks from membrane reception
UF Autopsy level III	<ul style="list-style-type: none"> <li>External Inspection</li> <li>Internal Inspection</li> <li>Fouling identification</li> <li>Cleaning tests</li> </ul>	Report delivery: 4 weeks from membrane reception
UF Autopsy level IV	<ul style="list-style-type: none"> <li>External Inspection</li> <li>Internal Inspection</li> <li>Fouling identification</li> <li>Integrity tests</li> <li>Cleaning tests</li> </ul>	Report delivery: 4 weeks from membrane reception



# MEMBRANE AUTOPSY

## Main causes of membrane failure



Reversible

Irreversible



Suitable cleaner applied on time



# MEMBRANE AUTOPSY



**RO-NF**



**UF**

External  
inspection

Internal  
inspection

Foulant / membrane  
analyses:

- SEM-EDX
- ATR/FTIR
- ESCA / XPS
- Others

Integrity tests:

- Methylene Blue Test
- Fujiwara Test
- Tensile Test
- TGA

RO performance  
parameters

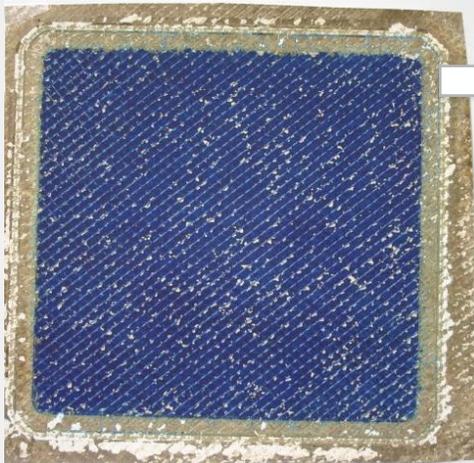
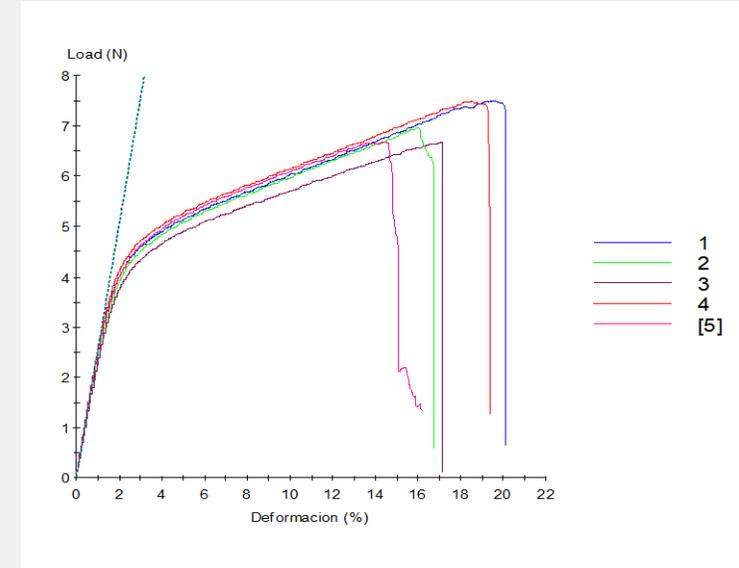
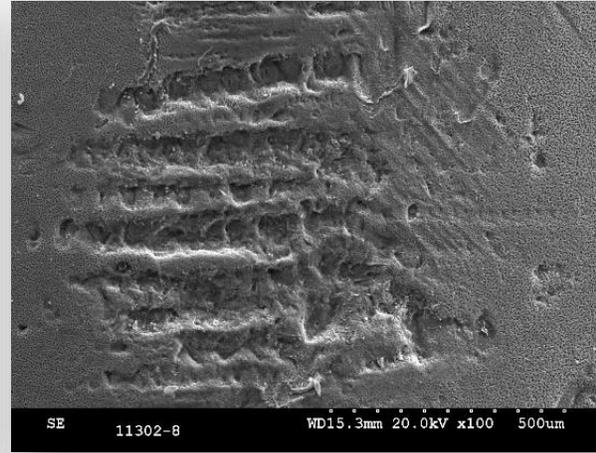
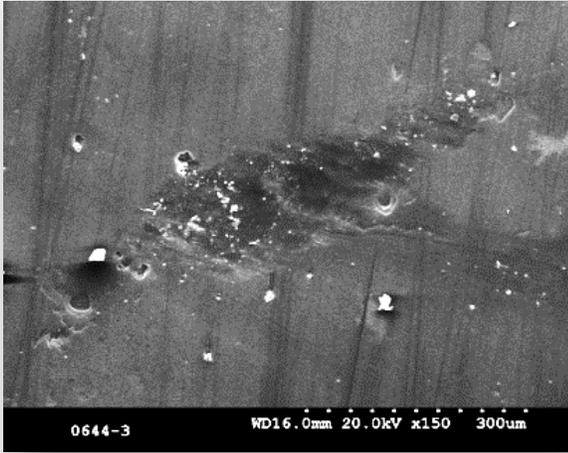
(flat test rig):

- Permeate flow rate
- Salt rejection

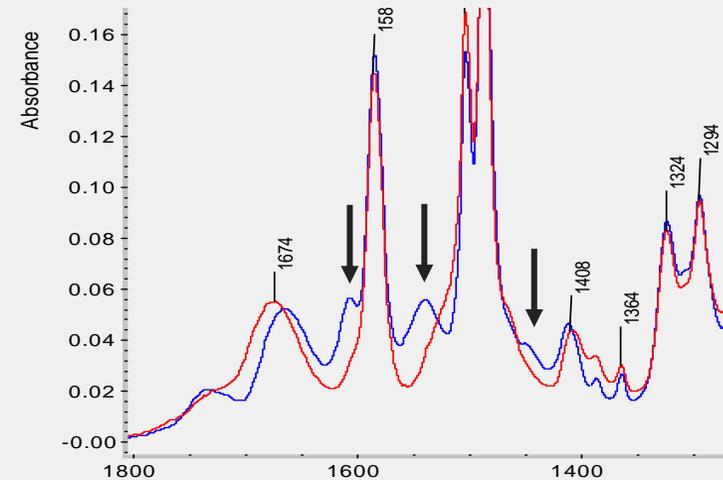
**Cleaning  
tests**



# Membranes damage



— Reference membrane  
— Damaged membrane



Decrease in Poliamide bands



# Summary of analytical techniques and tests used for detection of membrane damage

DAMAGE	Flow rate	Salt rejection	SEM-EDX	ATR-FTIR	XPS / ESCA	Confocal microscopy	AFM	Z potential	TGA	Tensile tests
Physical damage	<input checked="" type="checkbox"/> Increase	<input checked="" type="checkbox"/> Decrease	<input checked="" type="checkbox"/> Abrasion marks	<input checked="" type="checkbox"/> Unless it is massive	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/> Visual	<input checked="" type="checkbox"/> Visual	<input checked="" type="checkbox"/> Shifts on Z pot	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/> Changes on elongation properties
Chemical damage	<input checked="" type="checkbox"/> Increase	<input checked="" type="checkbox"/> Decrease	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/> Emission spectrum	<input checked="" type="checkbox"/> Visual	<input checked="" type="checkbox"/> Shifts on Z pot	<input checked="" type="checkbox"/> Shifts on degradation temperature (UF)	<input checked="" type="checkbox"/> Changes on elongation properties
Extent of the damage	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

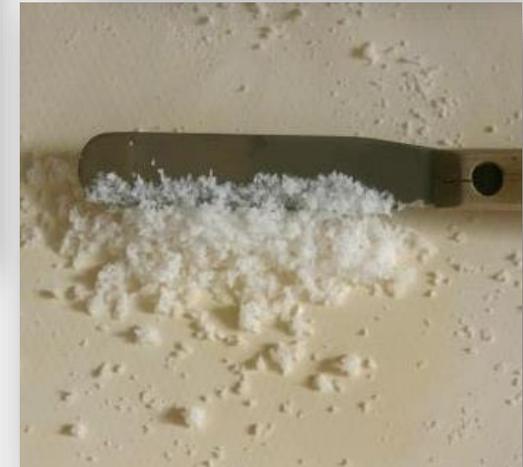


# FOULANT IDENTIFICATION

**Foulant**



**Scaling**



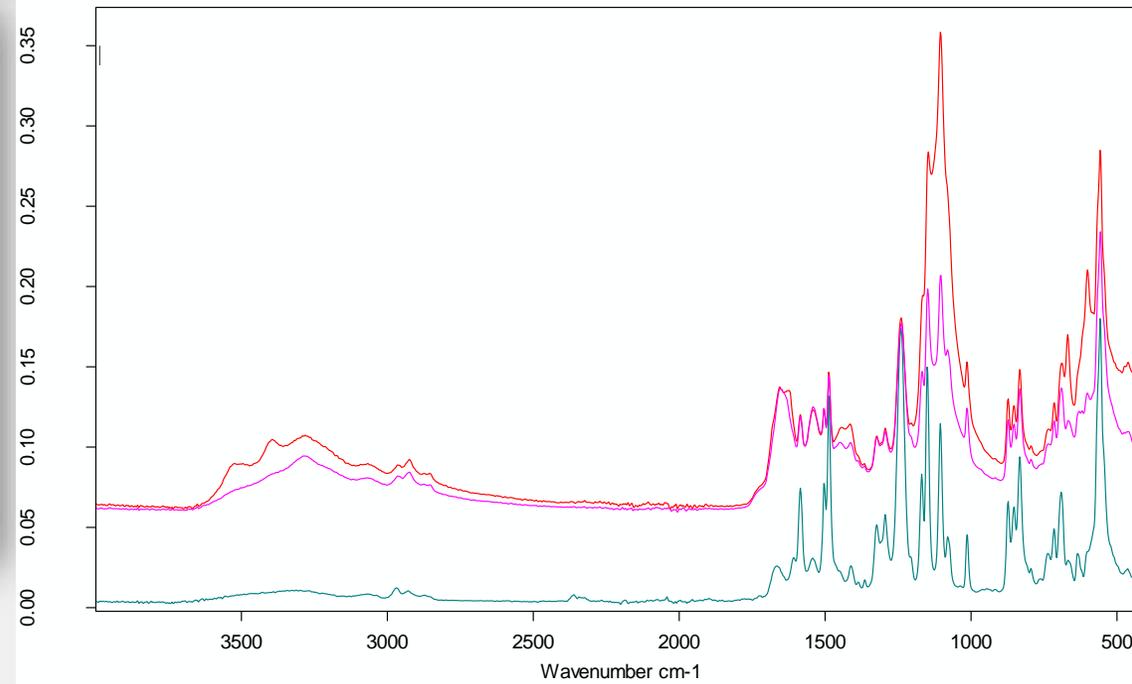
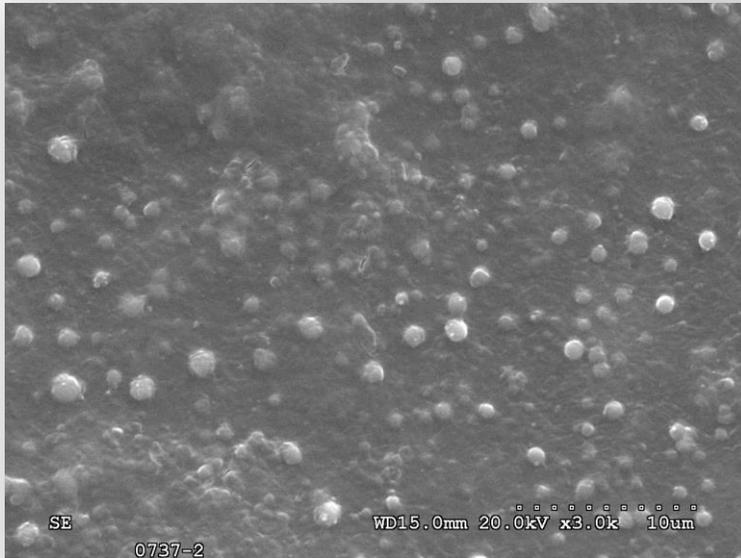
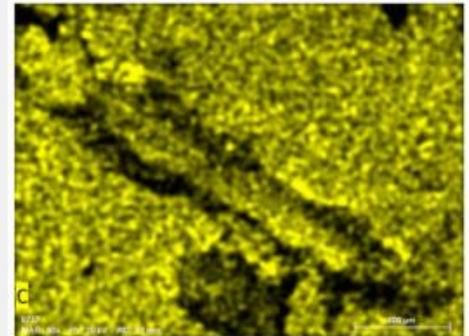
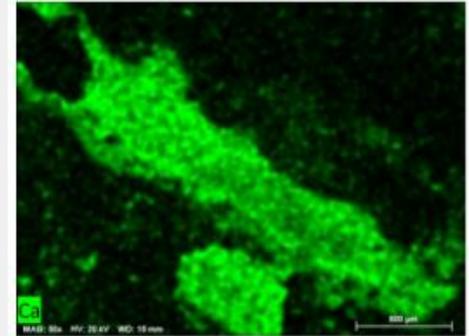
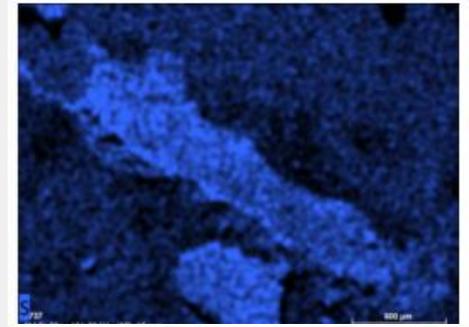
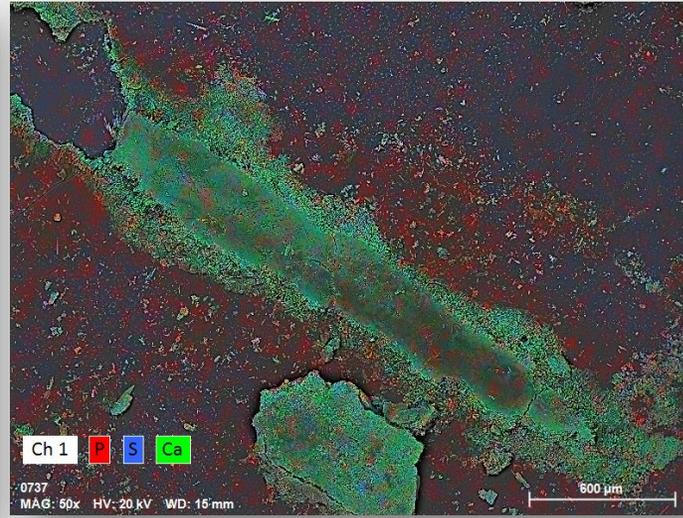
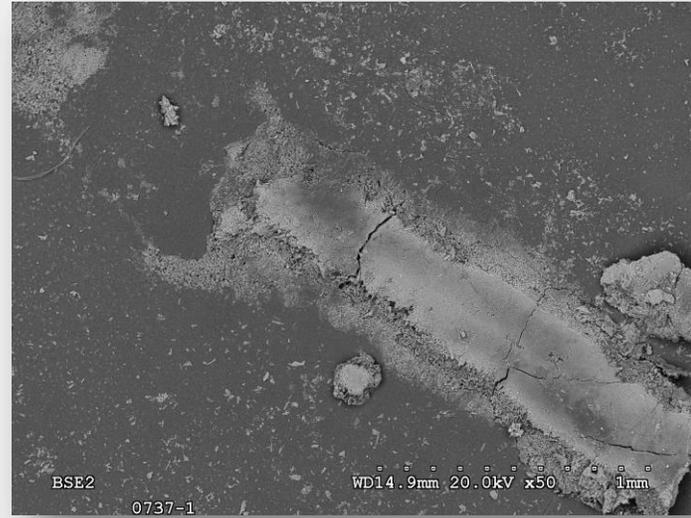
# Summary of analytical techniques and tests used for foulant identification

FOULANT IDENTIFICATION	SEM-EDX	ATR-FTIR	XPS / ESCA	DRX	Confocal microscopy	LC-OCD	GC/MS	Flow rate	Salt rejection
Inorganic	<input checked="" type="checkbox"/> Elementary composition and foulant distribution	<input checked="" type="checkbox"/> Compounds identification	<input checked="" type="checkbox"/> Elementary composition Oxidation state	<input checked="" type="checkbox"/> Compounds identification	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/> Only some group of compounds identification	<input checked="" type="checkbox"/> Known compounds identification	<input checked="" type="checkbox"/> Decrease	<input checked="" type="checkbox"/> Significant Decrease
Organic	<input checked="" type="checkbox"/> Only presence and foulant distribution	<input checked="" type="checkbox"/> Compounds identification	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/> Dead/alive microorg.	<input checked="" type="checkbox"/> NOM group of compounds identification	<input checked="" type="checkbox"/> Known compounds identification	<input checked="" type="checkbox"/> Decrease	<input checked="" type="checkbox"/> Decrease
Impact of foulant on membrane	<input checked="" type="checkbox"/> Abrasion marks	<input checked="" type="checkbox"/> Detection of membrane composition bands	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

Main analytical tools

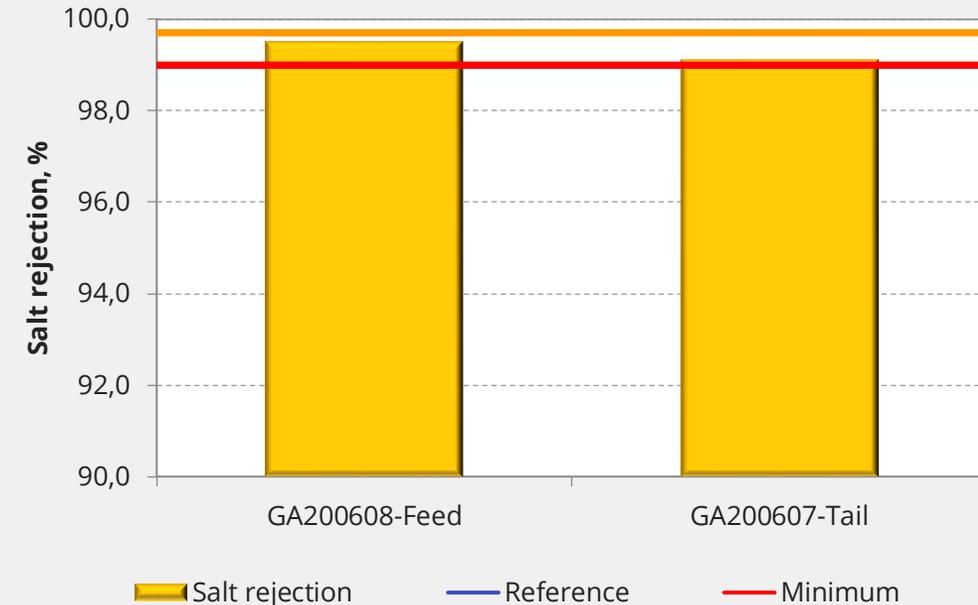
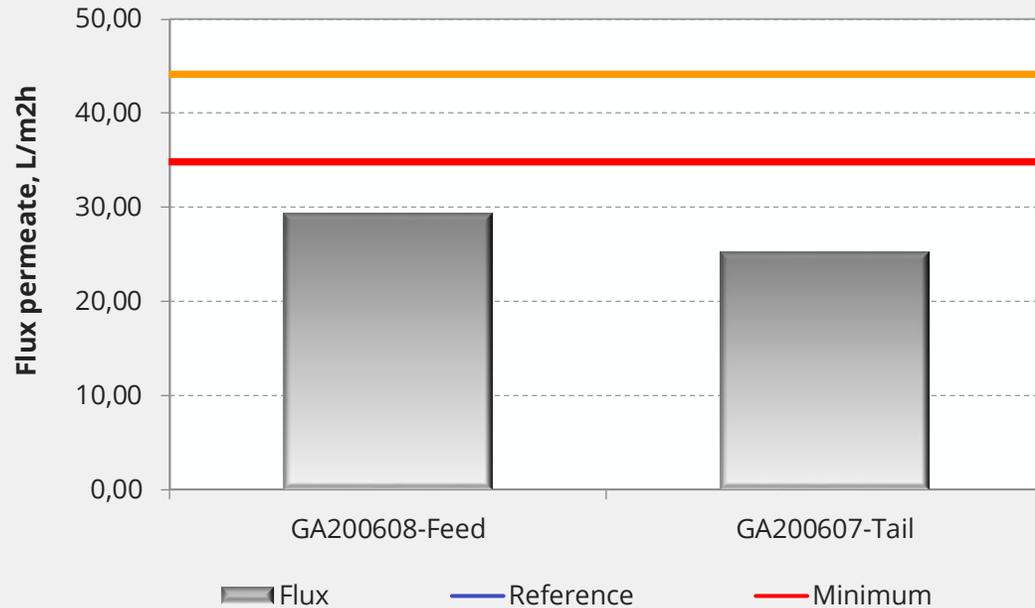


# FOULANT IDENTIFICATION



# MEMBRANES CHARACTERIZATION

## IMPACT OF FOULANT



### Characteristic behavior:

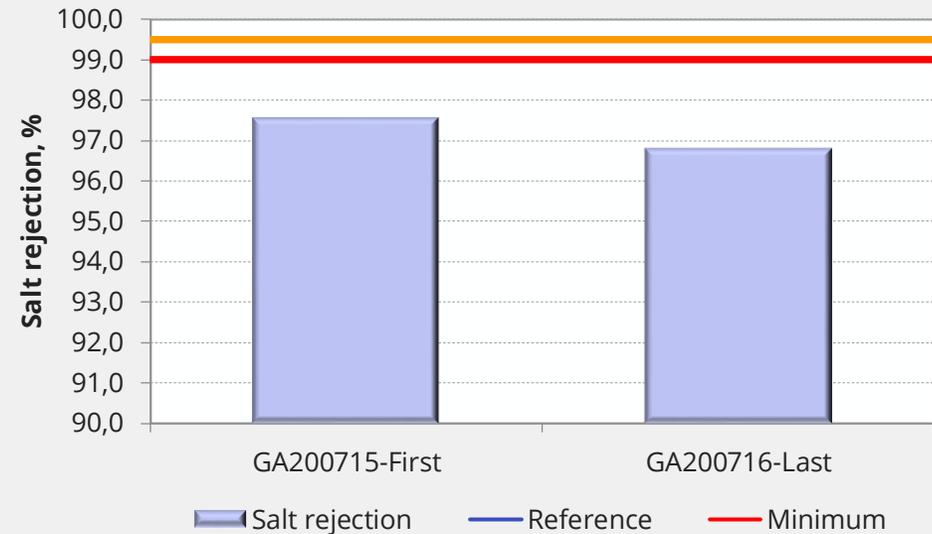
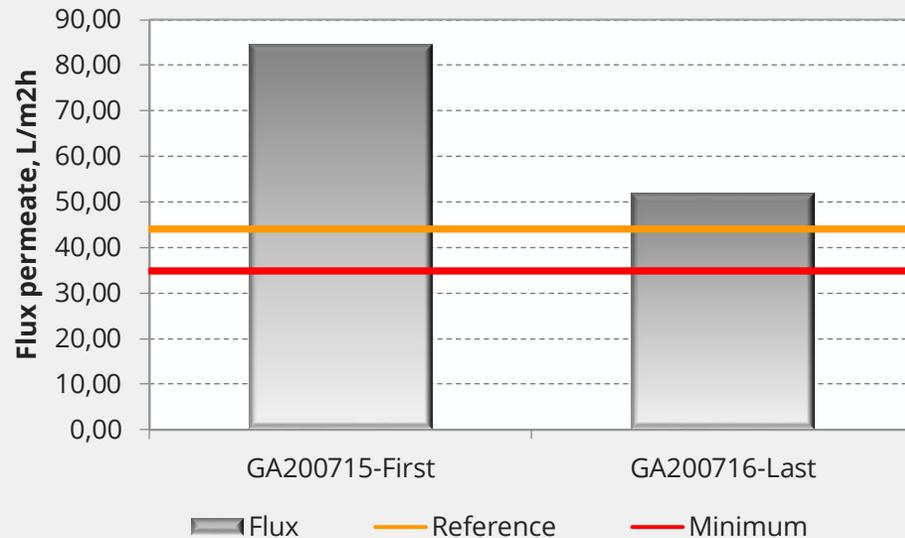
- Permeate flux lower than reference
- Salt rejection lower but close to reference.

They can be recovered during cleaning tests / foulant removal



# MEMBRANES CHARACTERIZATION

## IMPACT OF FOULANT



### Characteristic behavior:

- Permeate flux higher than reference
- Salt rejection lower than reference.

They **cannot be recovered** during cleaning tests / foulant removal



# Quiz time

Is it possible that a membrane with foulant gives a **permeate flow higher** than reference?



# MEMBRANES CLEANING

## Cleaner selection



### Client point of view

- ✓ **Cost**
- ✓ **Membrane compatibility**
- ✓ **Stock**
- ✓ **Easy to handle**
- ✓ **Environmentally friendly**

- ✓ **Accurate identification of foulant**
- ✓ **Cleaning tests**

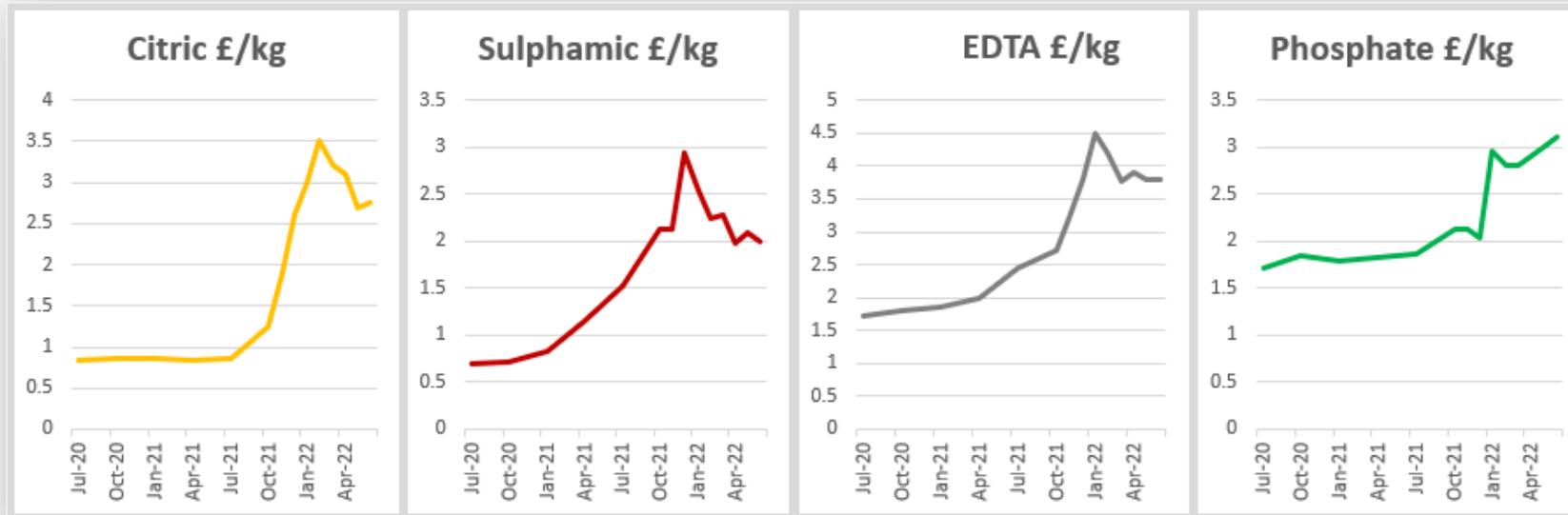


# MEMBRANES CLEANING

## Cleaner selection

## COST

Some commodity chemical raw material prices have more than tripled in price since different factors have affected global supply chains.



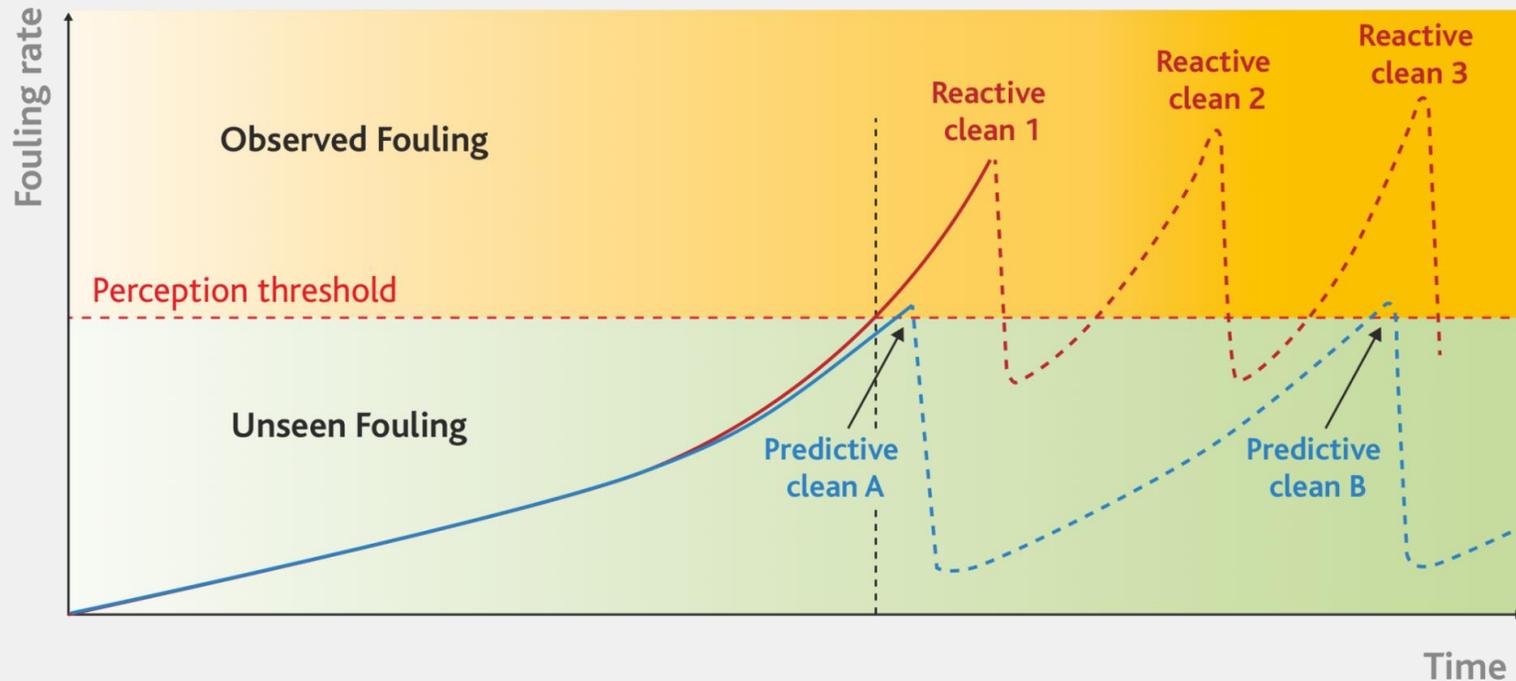
Price increases in Pounds/kg for very basic commodity chemicals that have had stable prices for years.



# MEMBRANES CLEANING

## Cleaner selection

# COST



	Before CIP	After CIP	%
Normalized permeate Flow, m <sup>3</sup> /h	794	893	+12,5
dp, bar	1,51	0,96	-36,4
Feed pressure, bar	67,0	63,0	

- ⇒ **Preventive cleanings** will preserve membrane integrity and reduce membrane replacement frequency.
- ⇒ **Effective cleanings** will decrease cleaning frequency and save energy.

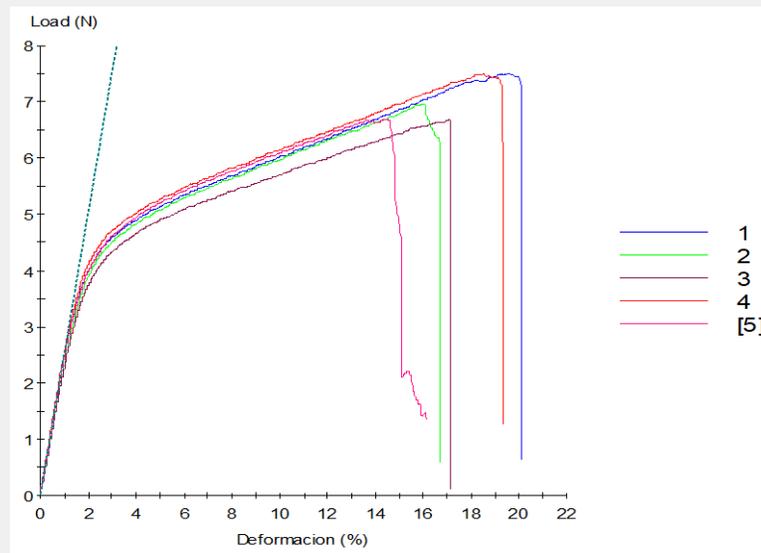


# MEMBRANES CLEANING

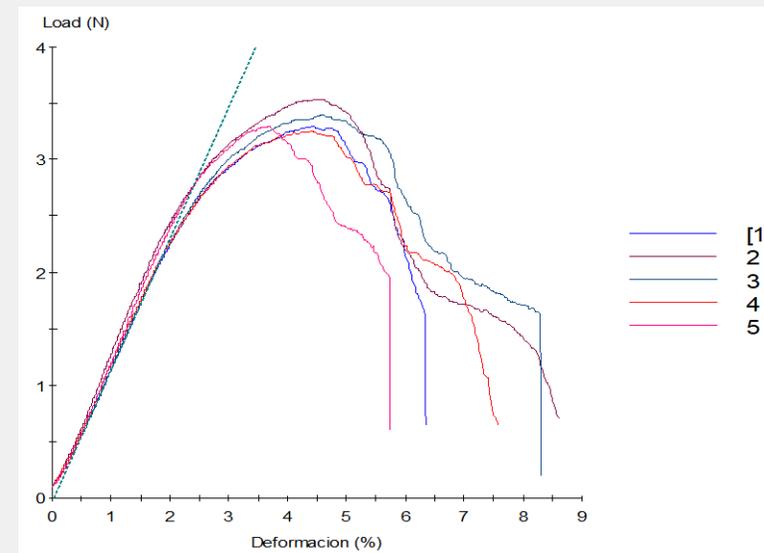
## Compatibility

- ⇒ Always use membrane compatible chemicals
- ⇒ Follow manufacturer's **cleaning guidelines** (pH, Temp.,...)

Tensile test curves of RO membrane reference



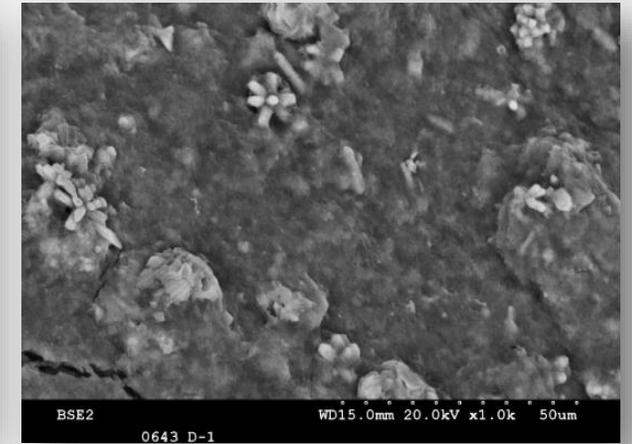
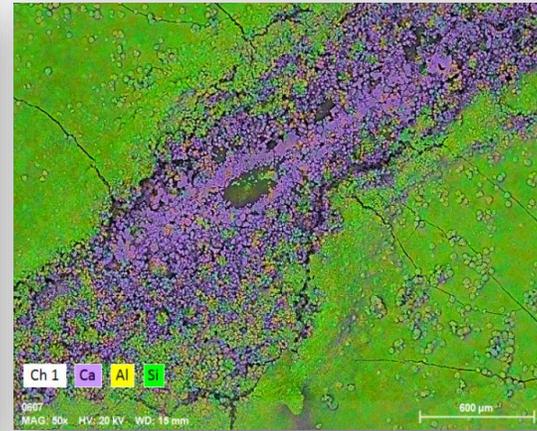
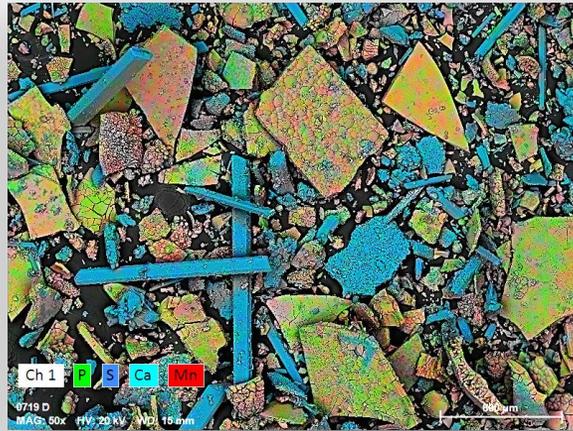
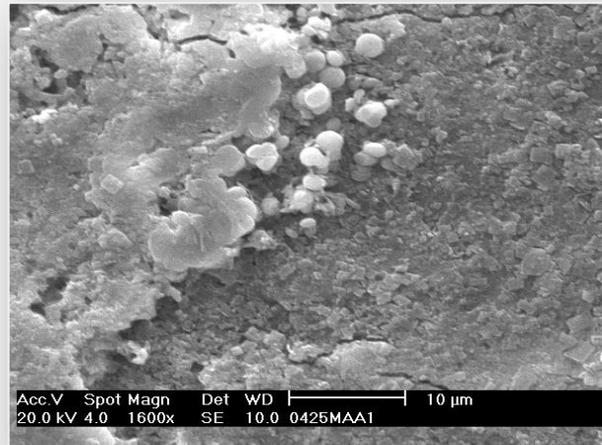
Tensile test curves of RO membrane after NaOH cleaning (aggressive conditions)



# MEMBRANES CLEANING

## Cleaner selection

Foulants composition is commonly composite.



Most common mixture is  
**biofilm/organic matter + clays-colloidal matter**

This kind of foulant is particularly difficult to clean, specially when it is not removed in time, since it ages and get compressed by the effect of pressure

# Cleaning recommendations of some of the leading membrane manufacturers

Membrane manufacturer		Biofilm / Organic matter	Colloidal matter / Aluminosilicates
Dow Filmtec- Dupont	OI	0.1% (W) NaOH and 0.025% (W) Na-DSS, pH 12, 35°C max. (Preferred) 0.1% (W) NaOH and 1.0% (W) Na <sub>4</sub> EDTA, pH 12, 35°C max. (Alternative)	0.1% (W) NaOH and 0.025% (W) Na-DSS, pH 12, 35°C max.
	UF -CIP	0.2% HCl, 2% citric acid or oxalic	0.1% NaOH + 0.2% NaOCl
Hydranautics	OI	pH = 11.5 of 0.1% (w) de NaOH and 0.03% (w) SDS (sodium dodecylsulfate).	pH of 10.0 2.0% (w) STPP (sodium tripoliphosphate) (Na <sub>5</sub> P <sub>3</sub> O <sub>10</sub> ) and 0.8% (w) Na-EDTA 2.0% (w) citric acid (C <sub>6</sub> H <sub>8</sub> O <sub>7</sub> )
	UF - CIP	NaOH, HCl, H <sub>2</sub> SO <sub>4</sub> , or citric acid	
Toray	OI	Sodium dodecyl sulfate (DSS, sodium lauryl sulfate), 0.03 - 0.2% with alkaline solution or Na polyoxyethylene lauryl sulfate (PSLS), 0.1 - 0.5% with alkaline solution	1 - 2 % citric acid adjusted with ammonia
LG - NanoH <sub>2</sub> O	OI	NaOH, EDTA / permeate RO NaOH: until 0.1% weight EDTA: until 1.0% weight Citric acid / RO permeate until 2.0% weight	
Pentair	UF - CIP	NaOCl (active chlorine) 500 ppm max. H <sub>2</sub> O 1000 ppm max. NaOH pH ≤ 11 Nitric acid pH ≥ 1 Phosphoric acid pH ≥ 1 EDTA pH ≤ 11 Citric acid Enzyme compounds	
Inge / BASF	UF - CIP	NaClO H <sub>2</sub> O <sub>2</sub> NaOH Acid pH	



# MEMBRANES CLEANING

## Cleaner selection

Formulated-multifunctional cleaners :

- ✓ Multifunctional product in a single container:

Detergents                      Surfactants

Chelating agents      Buffer pH

Increase in osmotic pressure

- ✓ 100% active. Lower concentrations of use.
- ✓ Effective in cleaning composite foulants.
- ✓ Shipping savings
- ✓ Savings in the stock area



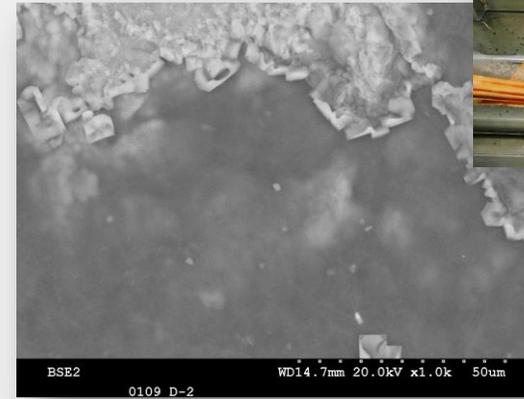
# CLEANING TESTS

TABLE 1.- CLEANING TESTS SUMMARY RESULTS – MEMBRANE SAMPLE GA210109-1<sup>st</sup> PASS SW

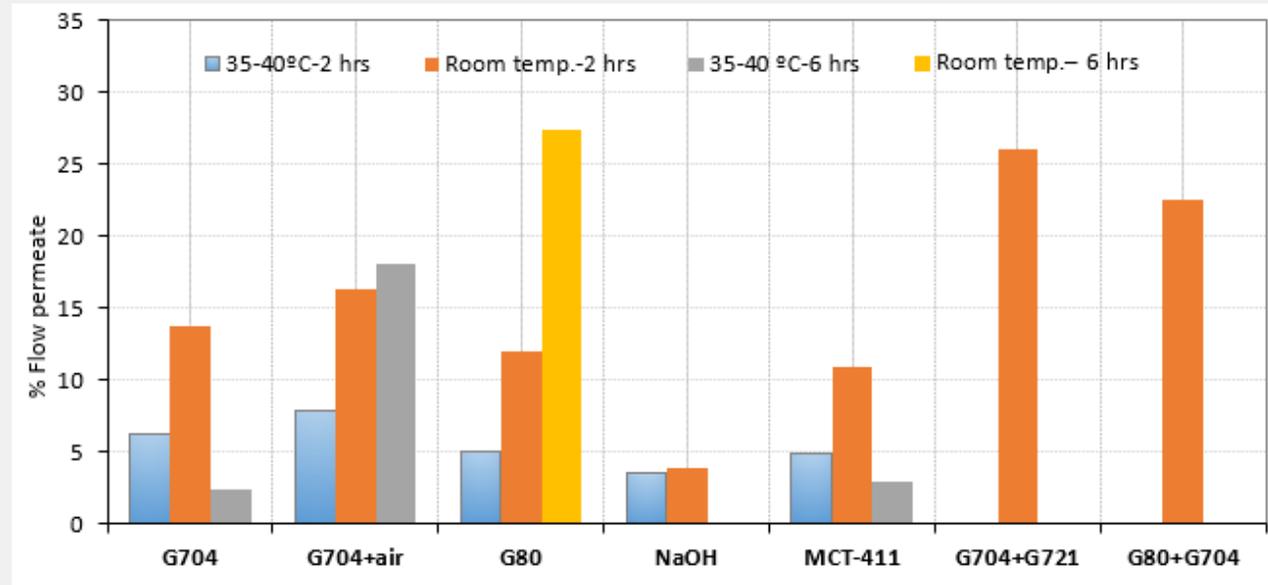
Flow rate		29,67 L/m <sup>2</sup> h (minimum 23,88 L/m <sup>2</sup> h)					
Salt Rejection		99,8% (Minimum 99,5%) (Reference values established according to membrane manufacturer technical sheet/guidelines. These specifications are based on a 32.000 mg/l NaCl characterization solution at 800 psi pressure and 25°C)					
MEMBRANE GA210109-1 <sup>st</sup> pass SW		Flow rate (l/m <sup>2</sup> h 25 °C)			% Salt Rejection (CE)		
Characterization conditions: 800 psi, 32.000 mg/l NaCl,* 1000 ml/min. Cleaning solutions recirculated at 40 psi.		Before	After	%	Before	After	
Clean 1	1% G704 at 35-40° (2 hours)	29,12	30,20	+3,7	99,54	99,44	↓
Clean 2	2% G704 at 35-40° (2 hours)	29,58	31,44	+6,3	99,67	99,69	≈
Clean 3	2% G704+ Air at 35-40° (2 hours)	30,40	32,82	+7,9	99,50	99,69	↑
Clean 4	2% G704+ Air at room temperature (2 hours)	27,77	32,31	+16,3	99,60	99,36	↓
Clean 5	2% G704 at room temperature (2 hours)	26,97	30,68	+13,7	99,66	99,62	≈
Clean 6	2% G704 at 35-40° (6 hours)**	29,62	30,35	+2,4	99,51	99,47	≈
Clean 7	2% G704+ Air at 35-40° (6 hours)	29,01	34,93	+18,0	99,74	99,57	↓
Clean 8	2% G80 at room temperature (2 hours)	26,25	29,41	+12,0	99,57	99,60	≈
Clean 9	2% G80 at room temperature (6 hours)**	26,80	34,15	+27,4	99,69	99,47	↓
Clean 10	2% G80 at 35-40° (2 hours)	25,77	27,05	+5,0	99,66	99,64	≈
Clean 11	Step 1: 2% G80 at room temperature (2 hours) Step 2: 2% G704+ Air at room temperature (2 hours)	27,08 28,09	28,09 33,17	+3,7 +18,1	99,54 99,50	99,50 99,29	≈ ↓
Clean 12	Step 1: 2% G704+ Air at room temperature (2 hours) Step 2: 2% G721 at room temperature (1 hours)	27,77 32,31	32,31 34,99	+16,3 +8,3	99,60 99,36	99,36 99,32	↓ ≈
Clean 13	2% NaOH at 35-40° (2 hours),pH:11,5	27,18	28,18	+3,6	99,52	99,50	≈
Clean 14	2% NaOH at room temperature (2 hours),pH:11,5	27,30	28,38	+3,9	99,65	99,62	≈
Clean 15	2% MCT-411 at 35-40° (2 hours)	29,94	31,40	+4,9	99,70	99,66	≈
Clean 16	2% MCT-411 at room temperature (2 hours)	27,92	30,97	+10,9	99,60	99,61	≈
Clean 17	2% MCT-411 at 35-40° (6 hours)**	29,34	30,21	+2,9	99,73	99,70	≈
Clean 18	Step 1: 2% NaOH at 35-40° (2 hours) Step 2: 2% MCT-411 at 35-40° (2 hours) Step 3: 1% citric acid at room temperature	27,18 28,18 29,21	28,18 29,21 27,79	+3,6 +3,6 -4,8	99,52 99,50 99,53	99,50 99,53 99,25	≈ ≈ ↓
Clean 19	Step 1: 2% MCT-411 at 35-40° (2 hours) Step 2: 1% citric acid at room temperature	29,94 31,40	31,40 32,22	+4,9 +2,6	99,70 99,66	99,66 99,35	≈ ↓

G= Genesol (Genesys cleaning products denomination)

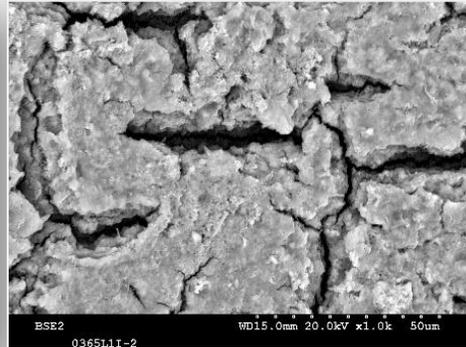
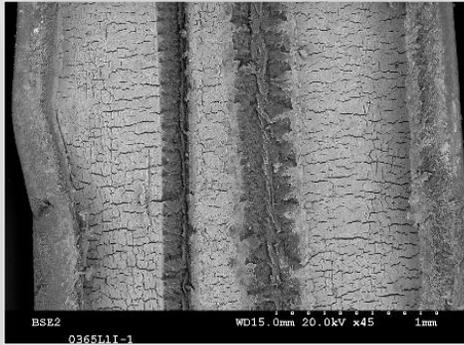
\*\* 6 Hours CIP cleaning procedure: 1 hour cleaning solution circulation +2 hours soaking + 30 Minutes recirculation cleaning solution + 2 Hours soaking + 1 hour recirculation cleaning solution



**Organic:**  
Protein derivatives  
**Inorganic:**  
NaCl and sea water components



# CLEANING TESTS



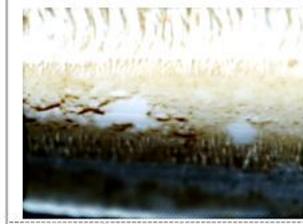
Fotografía 1.- Superficie interna tras Genesol 34



Fotografía 2.- Superficie interna tras Genesol 40



Fotografía 3.- Superficie interna tras Genesol 704



Fotografía 4.- Superficie interna tras Genesol 703



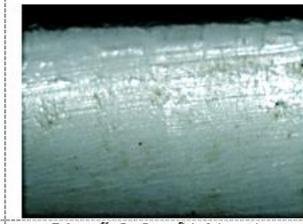
Fotografía 5.- Superficie interna tras NaOH



Fotografía 6.- Superficie interna tras Genesol 61



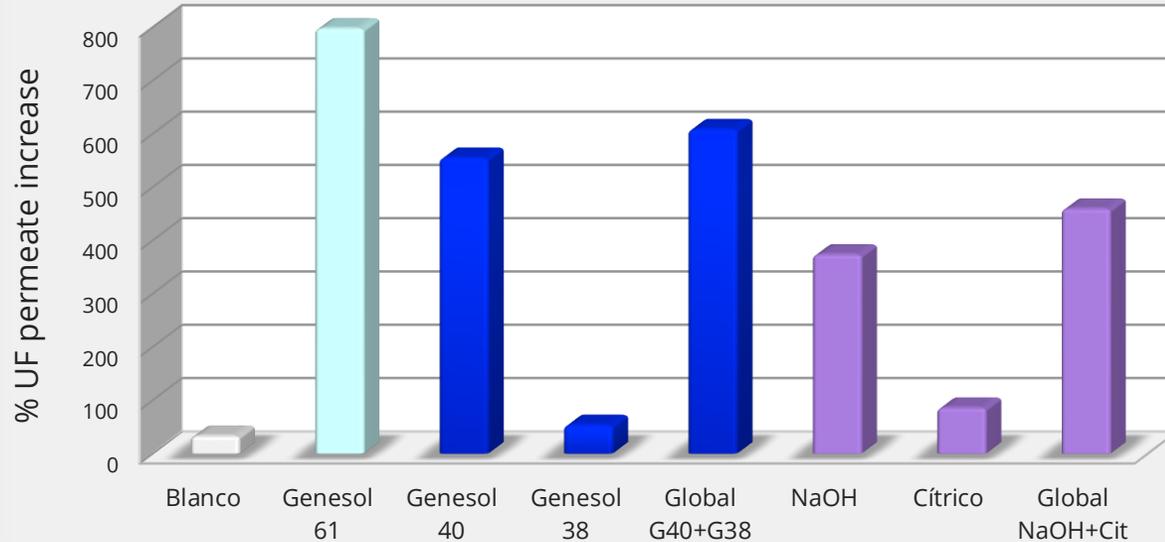
Fotografía 7.- Superficie interna tras Genesol 37



Fotografía 8.- Superficie interna tras Genesol 38



Fotografía 9.- Superficie interna tras Genesol 721



**Organic:**  
Protein derivatives  
**Inorganic:**  
NaCl, Fe, P, Zn, Ca-Mg



# Summary

# Global Research and Scientific Service

- ✓ Service based on **research** and **scientific basics**
- ✓ Service is a powerful tool to get **faithful clients**
- ✓ **Membrane autopsies** are essential to identify foulant components and to optimize best cleaning procedure.
- ✓ There are different tests available to improve plants **pre-Treatment**
- ✓ **Clients feedback is essential to keep improving Service.**



# THANK YOU FOR YOUR ATENTION



## Global Research and Scientific Service

**Amit Sankhe: [Amit.Sankhe@h2oinnovation.com](mailto:Amit.Sankhe@h2oinnovation.com)**

**Scientific service: [nuria.pena@h2oinnovation.com](mailto:nuria.pena@h2oinnovation.com)  
[lab@genesysro.es](mailto:lab@genesysro.es)**



# h<sub>2</sub>O innovation<sup>®</sup>

Piedmont  PWT<sup>™</sup>

WATER COMPANY  
OF THE YEAR 2020

